

Prepare for your cage van collection

1 Confirm your waste and booking

- Send photos of all the waste, your postcode and preferred collection date.
- Declare heavy items, parking restrictions and special waste before booking.
- Confirm the quote and arrange payment in advance. Tell us if the load changes.

2 Have all waste on the driveway

- All waste must be on the driveway before the vehicle arrives.
- Group agreed items together. Secure loose waste in suitable bags.
- Keep items you want to retain separate. Do not overfill bags or lift unsafely.

3 Keep access clear

- Arrange suitable legal parking close to the collection point.
- Unlock gates and keep the vehicle access and loading area clear.
- Keep children and pets away. Be available or provide an on-site contact.

4 Declare restricted and separately charged waste

- Do not include asbestos, gas cylinders, chemicals, paint, oils, batteries or hazardous waste.
- Declare fridges, freezers, tyres, electrical items, mattresses and upholstered seating.
- Declare plasterboard, roofing felt, artificial grass, carpets and underlay.
- Separate arrangements and additional charges may apply.

5 On collection day

- The agreed wait & load service includes 30-45 minutes of loading time.
- Extra waste, additional time or changed access may affect the price.
- We stay within safe vehicle capacity and weight limits. Excess waste may need another visit.

Photos + postcode = a faster quote

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